

#### VIRTUAL CORPORATE TRAINING - MATERIALS FOR SO ID MICROSOFT OFFICE - TRAINING CATALOG

## **ADMINISTRATIVE SKILLS**

## CAREER DEVELOPMENT Assertiveness And Self-

Confidence

- Accountability In The Workplace
- Administrative Office Procedures
- Administrative Support
- Archiving And Records Management
- Basic Bookkeeping Business Writing
- Collaborative Business Writing
- Executive And Personal Assistants
- Meeting Management
- Organizational Skills
- □ Social Media In The Workplace
- Supply Chain Management
- Communication Strategies Creative Problem Solving Creativity: Thinking Outside The Box Developing Creativity Diaital Citizenship Entrepreneurship ☐ Interpersonal Skills Mlearning Essentials □ Negotiation Skills Personal Brandina Project Management Telework And Telecommuting Ten Soft Skills You Need ☐ The Cloud And Business Time Management
  - Women in Leadership

- **HUMAN RESOURCES**
- Business Succession Planning Contract Management
- Crisis Management
- Developing A Lunch And Learn
- Diversity And Inclusion
- Employee Onboarding
- Employee Recruitment
- Employee Termination
- Processes
- Generation Gaps
- Health And Wellness At Work
- ☐ Hiring Strategies
- Human Resource Management
- Managing Workplace
- Harassment
- Measuring Results From
- **Trainina**
- Millennial Onboardina
- Office Health And Safety
  - Sensitivity Training
  - Talent Management
  - □ Train-the-trainer
  - Unconscious Bias
  - Universal Safety Practices
- Workplace Bullying
- Workplace Diversity
- Workplace Harassment
- Workplace Violence

PERSONAL DEVELOPMENT Adult Learning - Mental

Adult Learning - Physical

Anger Management

Critical Thinking

Things Done

☐ Job Search Skills

Improving Mindfulness

Improving Self-awareness

Increasing Your Happiness

□ Life Coachina Essentials

Personal Productivity

Public Speaking

Social Learning

Taking Initiative

Work-life Balance

Social Intelligence

Stress Management

Trust Building And Resilience

Managing Personal Finances

Managing Workplace Anxiety

Work

Attention Management

Being A Likeable Boss

**Emotional Intelligence** 

**Emotional Intelligence At** 

**Goal Setting And Getting** 

Skills

Skills

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- SALES AND MARKETING Body Language Basics
  - Call Center Training
  - Coachina Salespeople
  - Contact Center Training
  - Creating A Great Webinar
  - Employee Recognition
  - Event Planning
  - High Performance Teams **Inside The Company**
  - High Performance Teams  $\square$ Remote Workforce
  - In Person Sales
  - Internet Marketina  $\square$ **Fundamentals**
  - **Marketina Basics**
  - Media And Public Relations
  - **Motivating Your Sales Team**
  - Multi-level Marketina
  - Overcoming Sales Objections
  - Presentation Skills
  - Proposal Writing
  - Prospecting And Lead Generation
  - Sales Fundamentals
  - Servant Leadership
  - Social Media Marketing
  - Telephone Etiquette

#### **SUPERVISORS & MANAGERS**

- Budgets And Financial Reports
- Coachina And Mentorina
- Conducting Annual Employee Reviews
- Developing New Managers
- Employee Motivation
- Facilitation Skills
- ☐ Knowledge Management
- Leadership And Influence
- Lean Process And Six Siama
- 🗌 Manager Management
- □ Middle Manager
- Office Politics For Managers
- Performance Management
- Self-Leadership
- Supervising Others
  - Team Building Through Chemistry
- Virtual Team Building And Management

- Top 10 Sales Secrets
- ☐ Trade Show Staff Training



QUALITRAIN SERVICES LTD. VIRTUAL CORPORATE TRAINING - MATERIALS FOR SOFT SKILLS AND MICROSOFT OFFICE - TRAINING CATALOG

## WORKPLACE ESSENTIALS

#### **MICROSOFT OFFICE BASICS**

□ Access 2016 Essentials

Excel 2016 Essentials

□ Word 2016 Essentials

Word 2016 Expert

Excel 2016 Expert

Outlook 2016 Essentials

PowerPoint 2016 Essentials

- Appreciative Inquiry
- Business Acumen
- Business Ethics
- Business Etiquette
- Change Management
- □ Civility In The Workplace
- Conflict Resolution
- Teamwork And Team Building
- Customer Service
- Customer Support
- **Cyber Security**
- Delivering Constructive Criticism
- Developing Corporate Behavior
- □ Handling A Difficult Customer
- □ Networking Outside The Company
- 🗌 Networking Within The Company
- 🗌 Respect In The Workplace
- 🗌 Responsibility In The Workplace
- 🗌 Risk Assessment And Management
- 🗌 Safety In The Workplace
- Team Building For Managers
- Networking Within The Company



TO REGISTER SCAN THE QR CODE



GUALITRAIN SERVICES LTD.

 184 Southern Main Road, Dow Village, South Oropouche, Trinidad W.I.

- **L** 1-868-706-4130



# **QUALITRAIN** SERVICES LTD.



Personal Training. Lifetime Success!

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